

# RELIANCE

WORLDWIDE COURIER & MAIL SERVICES



**Modernising the Mail Process**

**“If we all move forward together,  
then success will take care of itself.”**

# **International Mail & E-commerce solutions for every business**

Reliance Worldwide specialises in providing a wide range of reliable international delivery solutions including e-commerce & mail services, connecting your customers with their audiences globally.











## Duty of Care



### Security

GDPR compliant with your data regulated and protecting the process of personal information.



### Reporting

Export data and custom reports for total transparency through API.



### Know Your Team

Get in touch with the team via phone, email and desktop messaging.



### Track Your Mail & Packages

Real-time tracking in country through API, so you are always in the know regarding the location of your Mail and Packages.



### Strategic Global Partnership

Strategically fostered special relationships with our worldwide partners. Negotiated rates – savings passed onto you.



### Communication

Live customer care and quarterly business reviews.



# Technology



## Fully integrated booking

Reliance provides your employee's the mobile booking experience they need. You can book your mail or packets instantly from our website or mobile app.

- Book now or later
- Available in 250 cities worldwide
- Fully integrated booking through API



## Corporate portal

Reliance have devised a custom corporate portal for employees and booking agents. With the corporate tool all corporate clients can:

- View history of booked jobs
- Chat with the team in desktop
- Job status via API in real time



## Billing and invoicing

Reliance has set up a unique billing structure for each corporate client to simplify your accounting. You can choose between the following billing options:

- Invoicing (daily, weekly, monthly)
- Charge company card on file
- International payments via BACS











# Services



## Express Service

- Next-day service, Pre 10:30, 12:00, 17:00
- Cross-border shipments to worldwide destinations
- Real-time tracking through API



## Packets

- Unsorted or Sorted packet, bulk discounts
- eCommerce worldwide destinations
- Real-time tracking in country through API



## Economy Service

- UK to Europe road service
- From Europe to UK parcel service
- Real-time tracking through API



## International Direct Mail

- Unsorted or Sorted mail, bulk discounts
- Local-look mail, worldwide destinations
- Real-time tracking in country through API





# Safety



## Safety

To comply with national and international regulations governing the carriage of mail and packets.



## Duty of Care

We restrict or prohibit certain items from our network. So it is safe for everyone.



## Track your Job

Real-time tracking in country for all mail and packets through API from start to finish.



## Business Support

Reliance provides live chat support for all situations.







1234567891011 121314



3456 789

A125BX678900VD



SENT FROM:

James Smith  
New York  
123-456-7891

Weight:

3.17

SHIPPING ADDRESS:

John Williams  
San Francisco  
245-678-9156

1 of 1



# Our success is earned, one client at a time.

“ I have known Reliance for many years and have witnessed their dedication to the logistic industry and those in it. We have worked with Reliance for many years and have been pleased with the superior & professional service they provide to our customers. ”

## **Investment Banking**

“ We have been using Reliance nearly 3 years. They are extremely reliable and also very efficient and quick to respond to any requests that I send over. It's great that Reliance are global too! ”

## **Charity Group**

“ I never hesitate to recommend Reliance to my colleagues – their efficiency, competence, reliability and trustworthiness are second to none. Reliance are also especially great for conference groups, patiently managing all the inevitable changes that come with logistics for large events. ”

## **Media & Entertainment.**





250

Cities

75

Countries

6

Continents

Worldwide solutions built  
on new technology





## Our Partners

Reductions from partnering postal consolidators and premier courier companies and passing the savings back to you.

The logo for whistl, featuring the word "whistl" in a bold, orange, lowercase sans-serif font. The letter "i" has a small orange circle above it.



The logo for Deutsche Post, featuring the words "Deutsche Post" in black sans-serif font on a yellow rectangular background, followed by a black eagle head icon.



The USPS.COM logo, featuring the United States Postal Service eagle head icon in blue, followed by the text "USPS.COM" in a bold, blue, sans-serif font.



## Trusted by our Customers





## Members of Excellence





**Ready to save money on your mail?**



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